## STATE OF WASHINGTON



## OFFICE OF INSURANCE COMMISSIONER

In the Matter of		)	No. D 03 - 70
Neil '	T. Adkins,  Licensee.	) ) )	ORDER SUSPENDING LICENSE AND ORDER OF REVOCATION
То:	Neil T. Adkins 2048 217 <sup>th</sup> Place NE Redmond, WA 98053		

IT IS ORDERED AND NEIL T. ADKINS IS HEREBY NOTIFIED that the insurance agent's license of Neil T. Adkins is **REVOKED** effective June 11, 2003, subject to the right to a hearing, pursuant to RCW 48.17.530(1)(b) and (h), RCW 48.17.540(2) and the Stipulation and Consent Order dated October, 29, 2001.

Further, in accordance with the Stipulation and Consent Order, dated October 29, 2001, and to protect public safety or welfare as contemplated by RCW 48.17.540(3),

**IT IS ORDERED** that the insurance agent's license of Neil T. Adkins is **SUSPENDED**, effective May 30, 2003, and will remain suspended until proceedings for revocation are concluded.

## THIS IS ORDERED BASED UPON THE FOLLOWING:

- 1. Neil T. Adkins ("Adkins") entered into a **STIPULATION AND CONSENT ORDER** ("Stipulation"), attached hereto as Exhibit A, on October 29, 2001, with the Office of the Insurance Commissioner. This Stipulation included agreed Findings of Fact and Conclusions of Law and incorporated a Restitution Trust Agreement (the "Trust Agreement"). The Trust Agreement, including Addenda, is attached hereto as Exhibit B. The Stipulation expressly states "Licensees acknowledge that if the Order or the Trust Agreement, incorporated herein . . ., is not fully complied with, the Insurance Commissioner may revoke the license of Neil Adkins, C. J. Cannon and/or SEPG pursuant to RCW 48.17.540(3)." Neil Adkins, C.J. Cannon, and Senior Estate Planning Group, Inc. ("SEPG") are Licensees and the named "Grantors" under the Trust Agreement.
- 2. In the Stipulation, the Licensees acknowledge that they committed violations of the Insurance Code, including "Twisting," "Rebating," and "Misrepresentation of policies." As a direct result of the violations committed by Licensees, senior consumers were harmed and suffered a significant loss of money. The principal purpose of the Trust is to receive from Grantors a certain percentage of their income for the benefit of and for payment to the harmed senior citizens. In return for complying with the Trust Agreement, the insurance licenses of Adkins, Cannon, and SEPG were not revoked

- 3. Section I of the Trust Agreement states in pertinent part that "each Grantor shall transfer to the Trustee twenty percent (20%) of their annual gross commissions earned from their respective sale of insurance products for deposit into the trust estate. Additionally, each Grantor agrees to transfer to the Trustee twenty percent (20%) of each of their taxable income from all other sources and other entities of Grantors as described herein." Section V, paragraph (g) describes "other sources and other entities" as "any and all existing, new, or successor business entities which Grantors, whether individually or jointly, establish, own or control." The Trust Agreement required Grantors to make payments to the Trustee quarterly on April 25, July 25, October 25, and January 25 of each year.
- 4. Neil T. Adkins and C.J. Cannon currently hold insurance licenses issued by the Washington Office of the Insurance Commissioner. Senior Estate Planning Group ("SEPG") formerly held an insurance license issued by the Washington Office of the Insurance Commissioner, which expired January 31, 2003. Senior Life Protection, Inc. ("SLP") formerly held an insurance license issued by the Washington Office of the Insurance Commissioner, which expired as of March 13, 2001.
- 5. Cannon is the president and Adkins is the vice-president and incorporator of Senior Estate Planning Group, Inc. Adkins applied for the corporate insurance license of SEPG. Adkins is the president and incorporator of Senior Life Protection, Inc. Inc. Cannon applied for SLP's corporate insurance license. Cannon is the registered agent for SEPG and SLP. Adkins and Cannon sell and/or have sold insurance products through SEPG and SLP.
- 6. Senior Estate Legal Services, Inc. is a Washington profit corporation. Neil T. Adkins is the president, incorporator, and registered agent of Senior Estate Legal Services. Through this corporation, Adkins and Cannon sell and/or have sold living trust instruments.
- 7. The Grantors reported no income at the end of the first quarter of 2002. The Grantors reported a gross income total of \$23,119.10 at the end of the second quarter of 2002, of which \$2,000.00 was attributed to the sale of living trusts at a price of \$400.00 each. The Grantors reported a gross income total of \$15,163.94 at the end of the third quarter, of which \$3200.00 was attributed to the sale of living trusts. The Grantors reported a gross income total of \$44,022.00 at the end of the fourth quarter, of which \$2,400.00 was attributed to the sale of living trusts. The total disclosed gross commissions for 2002 were \$74,705.04, and the total disclosed income from the sale of living trusts for 2002 was \$7,600. For the calendar year 2002, the Grantors reported a total gross income of \$82,305.04, with twenty percent (\$16,461.01) due to the Trustee.

- 8. Based upon the investigation of the Office of the Insurance Commissioner, the Grantors received substantially more in gross commission income than they reported for 2002. Specifically, CGU Life Insurance Company of America ("CGU") remitted to Senior Life Protection, Inc, and Senior Estate Planning Group, Inc. \$195,014.87 in commissions in 2002 on 30 policies. Cannon was listed as the selling agent on twenty-six (26) of the policies. Adkins was listed as the selling agent on three (3) of the policies. Another agent named under Senior Life Protection sold one (1) policy. After chargebacks and adjustments, CGU paid SLP and SEPG \$175,588.90 for business sold in 2002. Additionally, American Investors paid Senior Life Protection, Inc., \$2,970.00 in commissions in 2002 on one policy, where Cannon was listed as the selling agent. Based upon the Trust Agreement, the Grantors were required to report the gross commission income paid to Senior Life Protection and Senior Estate Planning Group and pay twenty percent (20%) of that amount to the Trust. Taking into account chargebacks and adjustments for 2002 business, the Grantors should have paid \$35,711.78 to the trust estate.
- 9. The Grantors reported a gross income total of \$ 26,489.56 at the end of the first quarter of 2003, of which \$1,600.00 was attributed to the sale of living trust instruments. Twenty percent (20%) of that amount, \$ 5,297.91, was paid to the trust estate.
- 10. Based upon the investigation of the Office of the Insurance Commissioner, the Grantors received substantially more in gross commission income than they reported for the first quarter of 2003. Specifically, CGU Life Insurance Company of America ("CGU") remitted to Senior Life Protection, Inc, and/or its agents \$100,806.84 for insurance business written during the first quarter of 2003. This amount takes into account chargebacks and adjustments that CGU made prior to issuing the commission payments. Based upon the actual gross commission income received, the Grantors should have paid \$ 20,161.37 to the trust estate for the first quarter of 2003.
- 11. Neil T. Adkins is the president of SLP and vice-president of SEPG. Adkins and SEPG are Grantors under the Trust Agreement. SLP is individually or jointly established, owned, or controlled by the Grantors. As an officer of SLP and SEPG and as a Grantor under the Trust Agreement, Adkins is obligated under the Trust Agreement to have twenty percent (20%) of the gross commissions received by SLP and SEPG from the sale of insurance paid to the Trustee. Adkins did not report the full amount of the gross commissions paid to SLP and SEPG for the calendar year 2002 and the first quarter of 2003, and he did not pay twenty percent (20%) of the full amount to the trust estate. Adkins has not complied with the Stipulation and the Consent Order and the Trust Agreement.
- 12. Adkins is president and incorporator of Senior Estate Legal Services, Inc. In 2002, the

Grantors, who include Adkins, reported that this entity received income from the sale of nineteen (19) living trust instruments for a total amount of \$7,600.00. For the first quarter of 2003, the Grantors reported selling four (4) living trust instruments for a total amount of \$1,600. Based upon the information received from the consumers who purchased these trust instruments, they were charged substantially more on each sale than the \$400.00 reported by the Grantors. The consumers who purchased the trust instruments have reported to the OIC that the fees they paid ranged from \$1,200.00 to \$2,500.00. The Grantors, who include Adkins, underreported the income from Senior Estate Legal Services, Inc. and did not transfer to the Trustee the twenty percent (20%) of the income generated from the sale of living trusts; therefore, Adkins has not complied with the Stipulation and Consent Order and the Trust Agreement.

13. Pursuant to paragraph V(h) of the Trust Agreement "any failure of Grantors to fulfill any and all of their obligations under this Trust Agreement, including but not limited to any failure to provide payments to the Trustee, . . .shall be a violation of the Stipulation and Order."

By reason of Adkins' conduct, he has violated the Stipulation and Consent Order dated October 29, 2001, and shown himself to be and is so deemed by the Commissioner as untrustworthy and a source of injury and loss to the public and not qualified to be an insurance agent in the State of Washington. Accordingly, the agent's license of Neil T. Adkins is revoked.

**IT IS FURTHER ORDERED** that on the effective date of the suspension of Adkins' license, which is May 30, 2003, he must immediately return his insurance agent's license certificate to the Commissioner, as required by RCW 48.17.530(4).

NOTICE CONCERNING YOUR RIGHT TO A HEARING. Please note that a detailed summary of your right to contest this Order is attached. Briefly, if you are aggrieved by this Order, RCW 48.04.010 permits you to demand a hearing. Pursuant to that statute and others: If a hearing is demanded by a licensee whose license has been temporarily suspended pursuant to RCW 48.17.540, the commissioner shall hold such hearing demanded within thirty days after receipt of the demand or within thirty days of the effective date of a temporary license suspension issued after such demand, unless postponed by mutual consent. Upon receipt of your demand for hearing, you will be contacted by an assistant of the Chief Hearing Officer to schedule a teleconference with you and the Insurance Commissioner's Office to discuss the hearing and the procedures to be followed.

Please send any demand for hearing to Insurance Commissioner, attention Scott Jarvis, Deputy Insurance Commissioner, Office of the Insurance Commissioner, P.O. Box 40257, Olympia, WA 98504-0257.

ENTERED AT TUMWATER, WASHINGTON, this 22<sup>nd</sup> day of May, 2003.

MIKE KREIDLER Insurance Commissioner

By

SCOTT JARVIS Deputy Commissioner

cc: Attorney General Office Tom Talarico, Investigator